

## Route Guide & Hazard Awareness

MORDEN STATION - ROSE HILL - SUTTON - BENHILL AVE CARSHALTON BEECHES - ROUNDSHAW - WEST CROYDON





## THINGS TO REMEMBER MAKE NOTES ALONG THE WAY!

#### CHANGEOVER | HIGH STREET [SUTTON]

Changeovers will take place on High Street at BUS STOP A (Sutton Green) towards Morden and BUS STOP B (Sutton Green) towards Croydon. Always communicate in advance with iBus if you are late for any reason.

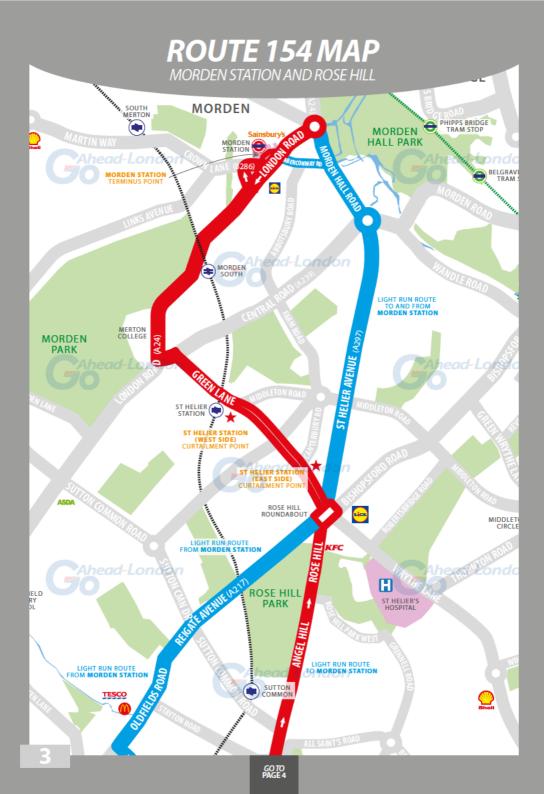


Route 154 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

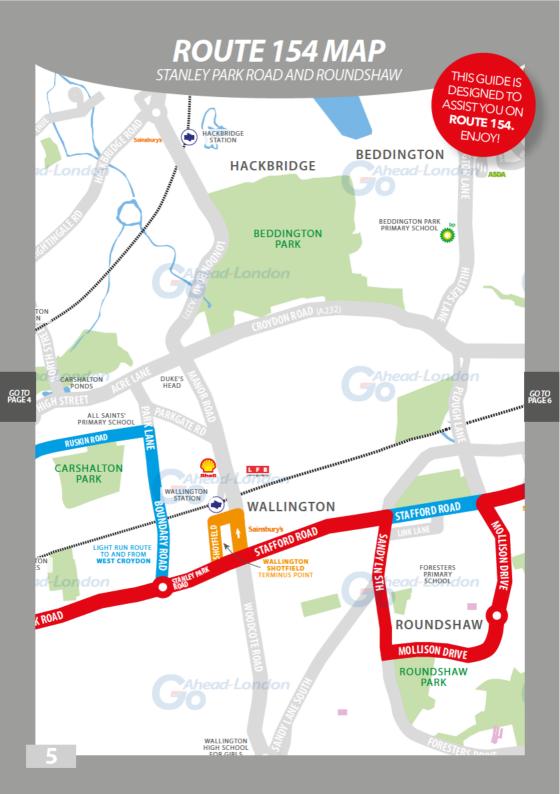
**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

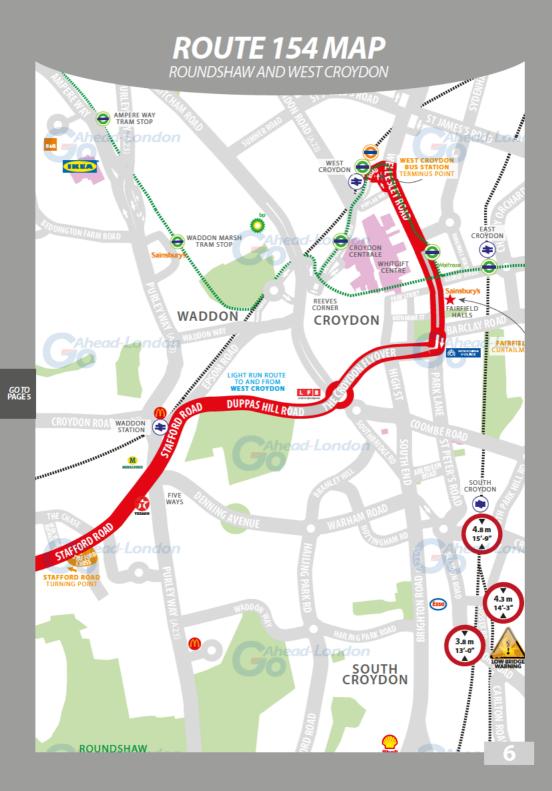
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### **RUNNING LIGHT** RUNNING OUT OF SERVICE

#### TO WEST CROYDON BUS STATION

- Exit Sutton Garage and continue onto Bushey Road
- At junction, turn right onto High Street [Sutton]
- Follow road left onto Marshall's Road (one-way system)
- Follow road right onto Throwley Way (one-way system)
- At traffic light, turn left onto Carshalton Road A232
- At traffic light, continue ahead onto Beynon Road B271
- Follow road left onto Carshalton Park Road B271
- 🛉 Continue ahead onto Ruskin Road **B271**
- At traffic light, turn right onto Park Lane B271
- Continue ahead onto Boundary Road B271
- 🛉 At roundabout, take 1st exit onto Stanley Park Road
- At traffic light, continue ahead onto Stafford Road B271
- At traffic light, continue ahead onto Stafford Road (past Five Ways) A232
- At traffic light, turn right onto Duppas Hill Road A232
- Continue ahead onto Croydon Flyover A232
- At traffic light, turn left onto Park Lane (Fairfield Hall Roundabout) A212
- Continue ahead onto Wellesley Road through underpass
- 🖕 At traffic light, turn left onto St Michaels Road
- Continue ahead onto West Croydon Bus Station to stand

#### TO MORDEN STATION

- Exit Sutton Garage and continue onto Bushey Road
- At junction, turn left onto High Street [Sutton]
- ontinue ahead onto Angel Hill and onto Rose Hill
- At Rose Hill Roundabout, take 3rd exit onto St Helier Avenue A297
- 🛉 At roundabout, take 2nd exit onto Morden Hall Road **A297**
- At 2nd roundabout, take 2nd exit onto Morden Road A24
- At traffic light, turn left onto Aberconway Road B286
- 🛉 At traffic light, turn left onto London Road **A24**
- Turn right onto bus only slip road to Morden Station forecourt stand

IMPORTANT LOG OFFIBUS IMMEDIATELY IF RUNNING LIGHT

## **RUNNING LIGHT** RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

### FROM WEST CROYDON BUS STATION

- At stand, exit bus station and turn right onto Station Road (look out for trams)
- At traffic light, turn right onto Wellesley Road (past Whitgift Centre)
- 🛉 At traffic light, continue ahead through underpass onto Park Lane
- At Fairfield Hall Roundabout, take 3rd exit onto Croydon Flyover A232
- Continue ahead onto Duppas Hill Road A232
- At traffic light, turn left onto Stafford Road A232
- At traffic light, continue ahead onto Stafford Road (Five Ways) B271
- Continue ahead onto Stafford Road (do not turn left towards Roundshaw) A232
- At traffic light, continue ahead onto Stanley Park Road B271
- At roundabout, take 3rd exit onto Boundary Road B271
- Continue ahead onto Park Lane B271
- 🛉 At traffic light, turn left onto Ruskin Road **B271**
- Continue ahead onto Carshalton Park Road B271
- Follow road right onto Beynon Road B271
- At traffic light, continue ahead onto Carshalton Road **A232**
- At traffic light, follow road left onto Chalk Pit Road (one-way system) A232
- Follow road right onto Sutton Court Rd and onto Grove Rd (one-way system)
- Follow road right onto Sutton Park Road (one-way system)
- At traffic light, turn right onto Cheam Road A232
- Turn left onto St Nicholas Way (one-way system)
- Follow road left onto Crown Road (one-way system)
- 🛉 At mini roundabout, take 3rd exit onto Collingwood Road
- Turn right onto Bushey Road to Sutton Garage

#### FROM MORDEN STATION

- At stand, continue ahead onto London Road A24
- 🛉 At roundabout, take 2nd exit onto Morden Hall Road **A297**
- At roundabout, take 2nd exit onto St Helier Avenue **A297**
- At Rose Hill Roundabout, take 4th exit onto Reigate Avenue / Oldfields Rd **A217**
- 🛉 At traffic light, turn left onto Collingwood Road
- Turn left onto Bushey Road to Sutton Garage

### **ROUTE DIRECTIONS** RUNNING IN SERVICE

#### TO WEST CROYDON BUS STATION

- At *stand*, continue ahead onto London Road A24
- 🛉 At roundabout, take 3rd exit back onto London Road **A24**
- Continue ahead onto London Road (one-way system) A24
- Continue ahead onto London Road A24
- At traffic light, turn left onto Central Road B278
- Follow road right onto Green Lane (past St Helier Station) B278
- 🛉 At Rose Hill Roundabout, take 4th exit onto Rose Hill
- Continue ahead onto Angel Hill and onto High Street [Sutton]
- Follow road left onto Marshall's Road (one-way system)
- Follow road right onto Throwley Way (one-way system)
- 🔶 Turn left onto Benhill Avenue
- 🛉 At roundabout, take 2nd exit onto Lower Road
- 🔶 At mini roundabout, take 2nd exit onto Westmead Road
- 🛉 At 2nd mini roundabout, take 3rd exit onto Ringstead Road
- At junction, turn left onto Carshalton Road A232
- At traffic light, turn right onto Park Hill B278
- Continue ahead onto Beeches Avenue (past Carshalton Beeches Station) B278
- 🔶 At mini roundabout, take 1st exit onto Stanley Park Road
- 🔶 At roundabout, take 2nd exit onto Stanley Park Road **B271**
- At traffic light, continue ahead onto Stafford Road B271
- At traffic light, turn right onto Sandy Lane South
- 🛉 Continue ahead onto Forresters Drive
- 🔶 Turn left onto Mollison Drive
- 🖕 At mini roundabout, take 2nd exit onto Mollison Drive
- At traffic light, turn right onto Stafford Road B271
- At traffic light, continue ahead onto Stafford Road (Five Ways) A232
- At traffic light, turn right onto Duppas Hill Road A232
- 🔶 Exit onto Duppas Hill Lane slip road
- At roundabout, take 2nd exit onto Pump Rail North (back onto flyover)
- Continue ahead onto Croydon Flyover A232
- 🖕 At traffic light, turn left onto Park Lane (*Fairfield Hall Roundabout*) **A212**
- Continue ahead onto Wellesley Road (past Whitgift Centre)
- At traffic light, turn left onto St Michaels Road
- Continue ahead onto West Croydon Bus Station to stand

NEVER DIVERT OFF LINE OF ROUTE UNLESS ADVISED BY IBUS

### **ROUTE DIRECTIONS** RUNNING IN SERVICE

#### TO MORDEN STATION

- IMPORTANT PLEASE ENSURE YOU USE YOUR **RIBAS KEY** ON EVERYTRIP
- At stand, exit bus station and turn left onto Station Road
- Turn left into West Croydon Bus Station to serve stop
- At exit, turn right onto Station Road (look out for trams)
- At traffic light, turn right onto Wellesley Road (past Whitgift Centre)
- At traffic light, continue ahead onto Park Lane
- At Fairfield Hall Roundabout, take 3rd exit onto Croydon Flyover A232
- 🛉 Exit onto Pump Rail South slip road
- At roundabout, take 2nd exit onto Davenant Road (back onto flyover)
- Continue ahead onto Duppas Hill Road A232
- At traffic light, turn left onto Stafford Road A232
- At traffic light, continue ahead onto Stafford Road (Five Ways) B271
- 🛉 At traffic light, turn left onto Mollison Drive
- 🛉 At mini roundabout, take1st exit onto Mollison Drive
- 🖕 At junction, turn right onto Forresters Drive and onto Sandy Lane South
- At traffic light, turn left onto Stafford Road **B271**
- At traffic light, continue ahead onto Stanley Park Road B271
- At roundabout, take 2nd exit onto Stanley Park Road
- At mini roundabout, take 3rd exit onto Beeches Avenue **B278**
- Continue ahead onto Park Hill (past Carshalton Beeches Station) B278
- At traffic light, turn left onto Carshalton Road A232
- At traffic light, turn right onto Ringstead Road
- 🛉 At mini roundabout, take1st exit onto Westmead Road
- 🛉 At 2nd mini roundabout, take 2nd exit onto Lower Road
- 🖕 At roundabout, take 3rd exit onto Benhill Avenue
- At junction, turn left onto Throwley Way (one-way system)
- Turn right onto Benhill Road / High Street / Greenford Road (one-way street)
- At junction, turn right onto St Nicholas Way (one-way system)
- Follow road right onto Crown Road (one-way system)
- 🖕 At traffic light, turn left onto High Street, Angel Hill and onto Rose Hill
- 🛉 At Rose Hill Roundabout, take 2nd exit onto Green Lane (past St Helier Station)
- Follow road left onto Central Road B278
- 🛉 At traffic light, turn right onto London Road (*past Morden South Station*) **A24**
- Follow road left onto Crown Road (one-way system) A24
- At traffic light, turn right onto Crown Lane (one-way system) A24
- At traffic light, turn left onto Morden Station forecourt to *stand*



SWITCH THE ENGINE OFF WHILST AT THE STAND

**From West Croydon.** Proceed from Crown Lane via Morden Station Forecourt to stand. Set down on Crown Lane at *BUS STOP M*.

Towards West Croydon. Depart via Morden Station Forecourt to London Road. Pick up on London Road at *BUS STOP C*.

Private stand for up to 8 buses on Morden Station Forecourt on north side of London Road. **Blind display:** *MORDEN*.



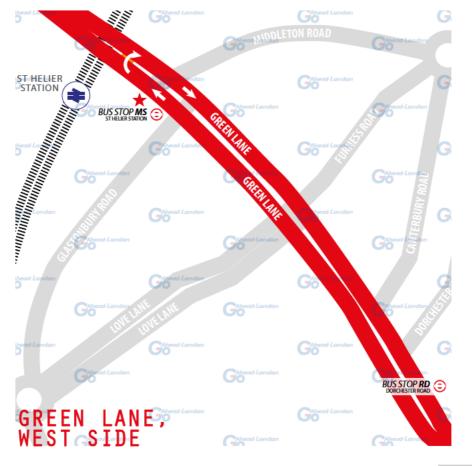
## **ST. HELIER STATION** CURTAILMENT POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From West Croydon.** Proceed from Green Lane direct to stand. Set down on Green Lane at *BUS STOP MS*.

Towards West Croydon. Depart to Green Lane via northern end of central reservation. Pick up on Green Lane at *BUS STOP RD*.

Public stand for one bus on west side of Green Lane. Blind display: *ST HELIER STATION*.





TURNING POINT ONLY. BUSES MUST NOT STAND.

**From West Croydon.** Proceed from Rose Hill via Rose Hill Roundabout, Green Lane, U-Turn Through Central Reservation at Canterbury Road (turning across centre reservation by using slip road) and Green Lane to stand. Set down on Rose Hill at *BUS STOP RS*.

Towards West Croydon. Depart to Green Lane. Pick up on Green Lane at *BUS STOP RD*.

Public stand for one bus at bus stop point letter RD on east side of Green Lane, outside Methodist Central Hall. **Blind display:** *ST HELIER, ROSE HILL*.



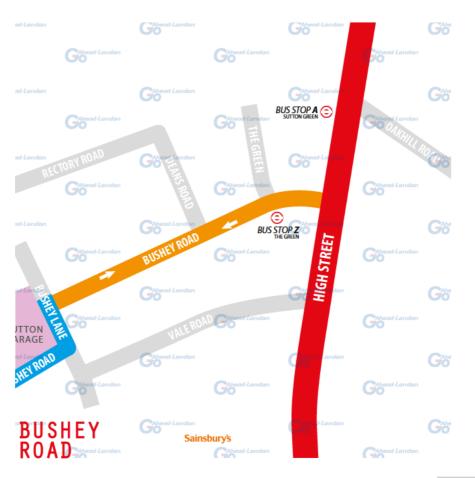


TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Morden.** Proceed from Sutton High Street via Bushey Road (east arm) and Sutton Bus Garage to stand. Set down on Bushey Road (east arm), at *BUS STOP Z*.

Towards Morden. Depart via Sutton Bus Garage and Bushey Road (east arm) to Sutton High Street. Pick up on Sutton High Street at *BUS STOP A*.

Private stand in Sutton Bus Garage. Blind display: SUTTON, BUSHEY ROAD.



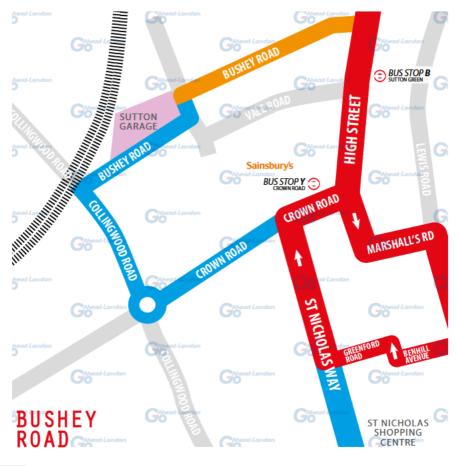
## SUTTON GREEN CURTAILMENT POINT

IMPORTANT IF YOU REQUIRE A COMFORT BREAK, PLEASE ADVISE IBUS

**From West Croydon.** Proceed from Sutton High Street via Bushey Road (east arm) and Sutton Bus Garage to stand. Set down on Bushey Road (east arm) at *BUS STOP Y*.

Towards West Croydon. Depart via Sutton Bus Garage and Bushey Road (east arm) to Sutton High Street. Pick up on Sutton High Street at *BUS STOP B*.

Private stand in Sutton Bus Garage. Blind display: SUTTON, BUSHEY ROAD.





PLEASE **CHECK TRIP NUMBER** ON ETM BEFORE DEPARTING

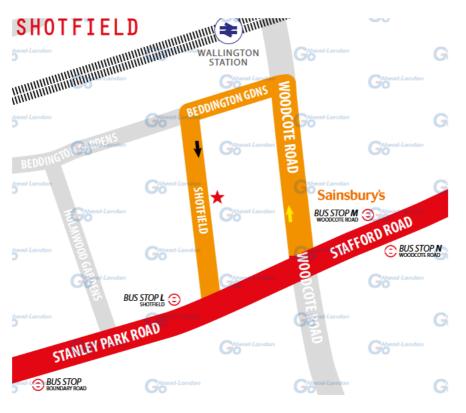
**From Morden.** Proceed from Stanley Park Road via Woodcote Road, Beddington Gardens and Shotfield to stand. Set down on Stanley Park Rd at *BUS STOP L*.

**Towards Morden.** Depart via Shotfield to Stanley Park Road. Pick up on Stanley Park Road at *BUS STOP BOUNDARY ROAD*.

**From West Croydon.** Proceed from Stafford Road via Woodcote Road, Beddington Gdns and Shotfield to stand. Set down on Stafford Rd at *BUS STOP N*.

**Towards West Croydon.** Depart via Shotfield and Stanley Park Road to Stafford Road. Pick up on Stafford Road at *BUS STOP M*.

Public stand for two buses on east side of Shotfield. Blind display: WALLINGTON.



# STAFFORD ROAD

PLEASE **CHECK TRIP NUMBER** ON ETM BEFORE DEPARTING

**From Morden Station.** Proceed from Stafford Road via Stafford Cross and Stafford Road. Set down on Stafford Road at *BUS STOP HANNIBAL WAY*.

Towards Morden Station. Depart to Stafford Road. Pick up on Stafford Road at *BUS STOP HANNIBAL WAY*.

Turning point only - buses must not stand. Blind display: STAFFORD ROAD, THE CHASE.



### CROYDON CURTAILMENT POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

**From Morden Station.** Proceed from Park Lane via Wellesley Road, George Street and Park Lane to stand. Set down on Park Lane at *BUS STOP KD*.

**Towards Morden Station.** Depart to Park Lane. Pick up on Park Lane at *BUS STOP KA*.

Public stand on east side of Park Lane behind *BUS STOP KA*. Blind display: *CROYDON TOWN CENTRE*.



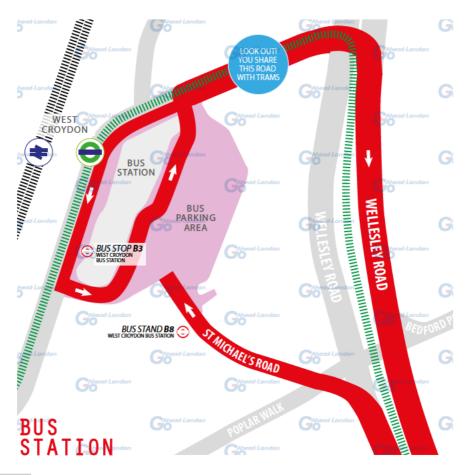


SWITCH THE ENGINE OFF WHILST AT THE STAND

**From Morden Station.** Proceed from St Michael's Road via West Croydon Bus Station to stand. Set down on St Michael's Road at *BUS STOP* **B8**.

Towards Morden Station. Depart via West Croydon Bus Station and Station Road to Wellesley Road. Pick up on Station Road at *BUS STOP B3*.

Private stand for 14 buses in West Croydon Bus Station on east side of Station Road. **Blind display:** *WEST CROYDON*.



FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



#### PEDESTRIANS | MORDEN STATION FORECOURT

Other buses manoeuvring. Use maximum speed of 10 mph. Be aware of pedestrians that may walk into path of bus. Be aware of other bus movements – take care that there is enough road space to proceed.

### MERGING TRAFFIC MORDEN STATION FORECOURT

London Road. The exit from bus station merges into normal traffic. Care should be taken that your exit is clear. Signals controlling exit from station can be obstructed by the station canopy and other buses, proceed with cation.

#### CYCLISTS | LONDON ROAD MORDEN

Cycle lane on offside of bus stop. Take great care when leaving bus stops that cyclists are not passing on your offside.

#### PEDESTRIANS BAITUL FUTUH MOSQUE MORDEN

Heavy pedestrian movements during Mosque events. Be aware of pedestrians that may walk into the path of the bus. The nearside lane is sometimes coned off during events – care should be taken when merging to open traffic lane that no traffic is passing on your offside.

#### CYCLISTS GREEN LANE ST HELIER

Cycle lane on offside of bus stops. Take great care when leaving bus stops that cyclists are not passing on your offside. Be aware of 20 mph speed restriction this road. Drive over speed tables slowly and with care to avoid poor ride guality, injury to passengers/driver and damage to vehicle. Recommended speed 10 mph.

#### LOW TREES GREEN LANE ST HELIER

Trees on central reservation causing limited visibility. Care should be taken to avoid collision with overhanging branches. Be aware that tree growth can obscure your vision of pedestrians and other vehicles emerging from the central reservation.

#### LANE DISCIPLINE ROSE HILL ROUNDABOUT

Multiple lanes. Be aware of other motorists changing lanes. Collision possibility Roundabout is controlled by traffic signals. Other motorists crossing lanes.

#### LOCAL HAZARDS & POINTS TO NOTE FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

#### PARKED VEHICLES | ROSE HILL

Parked vehicles close to traffic islands Take care there is enough road space to proceed and look out for oncoming vehicles.

#### LANE DISCIPLINE | ANGEL HILL / SUTTON COMMON ROAD

Need to change lanes at traffic signals towards Morden. On approach to traffic lights, you need to take the nearside lane, but when proceeding through the green signal, you need to move to the right – be aware of traffic on your offside overtaking from the wrong lane.

#### PARKED VEHICLES | SUTTON HIGH STREET

Ensure there is enough space to proceed and look out for oncoming vehicles.

#### MERGING TRAFFIC | HIGH STREET / MARSHALL'S ROAD

Proceed with caution and be aware that traffic merges both from the offside and nearside.

#### BUSY PEDESTRIAN AREA SUTTON TOWN CENTRE

Benhill Avenue / Sutton High Street / Greenford Road. Narrow carriageway, Tight bends in the road, Bells on each corner, parked vehicles blocking road. This location should be driven at a very low speed. Be aware that pedestrians can step into the path of the bus and may believe this is a continuation of a pedestrian only area. Good positioning, mirror work and speed control is essential to avoid collision with bells. If the road is blocked by parked vehicles, do not use the pavement to pass – call Code Blue and a Controller immediately and wait for the road to clear.

#### SPEED CUSHIONS BENHILL AVENUE SUTTON

Drive over speed tables slowly and with care to avoid poor ride quality, injury to passengers/driver and damage to vehicle. Recommended speed 10 mph.

#### PARKED VEHICLES | WESTMEAD ROAD / LOWER ROAD

Parked vehicles on both sides. Take care there is enough road space to proceed and look out for oncoming vehicles.

#### MINI ROUNDABOUTS | WESTMEAD ROAD

Two new mini roundabouts require you to reduce speed and be prepared to stop and give way to traffic from the right.

#### LOW TREES | RINGSTEAD ROAD

Trees on road side and poor street lighting. Parked vehicles on both sides Care should be taken to avoid collision with overhanging branches. Tree growth can reduce the effect of street lighting in summer so take extra care at night. Take care there is enough road space to proceed and look out for oncoming vehicles.

#### LOW TREES | RINGSTEAD ROAD / CARSHALTON ROAD

Trees restrict visibility at this junction towards West Croydon. Ensure you have a clear view of Carshalton Road before proceeding and keep speed very low.

#### VARIOUS HAZARDS | PARK HILL / BEECHES AVENUE

Trees on the side of the road, poor street lighting. Parked vehicles on both sides of the road. Care should be taken to avoid collision with overhanging branches. Tree growth can reduce the effect of street lighting in summer so take extra care at night. Take care there is enough road space to proceed and look out for oncoming vehicles.

#### TIGHT LEFT TURN | BEECHES AVE / STANLEY PARK ROAD

Tight left turn at mini roundabout towards West Croydon. Drive slowly and with care at this location, ensuring you attain correct road position and avoid collision with the kerb.

### RIGHT TURN | BEECHES AVE / STANLEY PARK ROAD

Limited space to turn right at mini roundabout. Mini-roundabout needs to be driven over to gain sufficient clearance.

#### PEDESTRIANS | STANLEY PARK ROAD

Possible pedestrian strike whilst they are walking on narrow path adjacent to the road. Look out for pedestrians who maybe using this narrow path instead of the pavement.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



#### KERB LINE | STANLEY PARK ROAD / SHOTFIELD

(Curtailments only). Kerb line juts out when completing left turn manoeuvre. Complete manoeuvre slowly and ensure correct road position is taken to avoid collision with kerb.

#### TIGHT TURN | STAFFORD ROAD / SANDY LANE SOUTH

Very tight turn with post on corner of junction. Ensure you adopt correct road position and complete this right turn manoeuvre slowly. The entrance to Sandy Lane South is narrow and judging incorrectly can result in collision with street furniture or subsequent need to reverse (supervision needed).

#### VARIOUS HAZARDS | MOLLISON DRIVE ROUNDSHAW

Speed cushions and speed tables. Priority lanes and school loadings. Drive over speed tables and speed cushions slowly and with care to avoid poor ride quality, injury to passengers/driver and damage to vehicle. Recommended speed 10 mph. Ensure you give way to oncoming traffic where this priority is dictated by chicanes and signage. At Wilson's School closing time, approach bus stops in this location at very low speed. Pupils are inclined to surge into the road. Be aware of 20 mph speed restriction along this road.

#### MERGING TRAFFIC | EPSOM ROAD / DUPPAS HILL ROAD

Traffic merging from the left towards West Croydon. Keep to the right to complete this manoeuvre and be aware of traffic merging from the left that may undertake.

#### MERGING TRAFFIC DUPPAS HILL LANE

Traffic merging from the right. When leaving the bus stop be aware of traffic merging from the right in order to avoid collision.

#### FAST MOVING TRAFFIC | PUMP RAIL NORTH

Caution should be exercised when rejoining the flyover.

### LANE DISCIPLINE CROYDON FLYOVER / PARK LANE

Need to change lanes and other traffic merging. You need to adopt nearside lane to enter Park Lane. Caution should be taken as traffic merges at this location. Ensure no traffic is approaching in the nearside lane before completing this manoeuvre.

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



#### LANE DISCIPLINE | PARK LANE

Need to change lanes when leaving Fairfield Halls bus stop with traffic merging. To change lanes to the offside, take care that traffic is not approaching from the underpass.

#### LANE DISCIPLINE | WELLESLEY RD / WHITGIFT CAR PARK

Towards West Croydon, the bus lane continues by moving to the offside. A car park queuing lane is straight ahead. Care should be taken to manoeuvre into the bus lane ensuring traffic is not passing on the offside. Do not join the car park lane.

#### TRAM MOVEMENTS | CROYDON TOWN CENTRE

Be aware of trams on your nearside when proceeding through Croydon.

#### BUSY PEDESTRIAN AREA CROYDON TOWN CENTRE

Be aware of pedestrians that may walk into the path of the bus.

#### BUSY PEDESTRIAN AREA | WEST CROYDON BUS STATION

Other buses manoeuvring. Use a maximum speed of 10 mph. Be aware of pedestrians that may walk into the path of the bus. Be aware of other bus movements. Take care that there is enough road space to proceed.

#### NEW ARRANGEMENT | WEST CROYDON BUS STATION

New working arrangements. Ensure you adhere to the one way system, and ensure all passengers alight at the alighting point prior to you parking vehicle.

#### NEW ARRANGEMENT | CARSHALTON PONDS

(Light running) Carshalton Road / Carshalton Ponds. Tight and blind bend in road. Vehicles approaching in middle of road. Approach this bend at slow speed and with great care in both directions.

#### SCHOOLS | WHOLE ROUTE

Merton College, Morden Primary School, St Philomena's School, Stanley Park Primary School, Stanley Park Secondary School, Amy Johnson Primary School, Wilson's School. Be aware of pupils surging into the road space when arriving at bus stops at school closing times.

### **AT THE GARAGE** GARAGE AND GENERAL SAFETY INFORMATION



## OTHER INFORMATION CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: **GNE ACCURATE** INFORMATION. WE'RE HERE TO ASSISTI

#### ROUTE 154 CURTAILMENT ABBREVIATIONS: SHS St Helier Station

- Morden Station MS SH
- St Helier, Green Lane Wallington, Shotfield WAS
- SG SR
- CPL Crovdon, Park Lane
- Sutton Green Stafford Road
- **WCB** 
  - West Croydon, Bus Station

#### FACILITIES THROUGHOUT THE ROUTE

- Morden Station. Facility in the underground station. Ask front counter.
- West Croydon Bus Station. Toilet facility.

If you urgently need to use the following interim facility, please inform iBus first.

#### CODE RED EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 3 seconds until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advice



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault